

CANCELATION POLICY

Our office requires THREE (3) BUSINESS DAYS for all changes and cancellations to reserved appointments. Failure to do so WILL RESULT IN A NON REFUNDABLE \$50 BROKEN APPOINTMENT FEE as stated in our financial policy.

If your Appointment is on:

Monday - Must notify on previous **Thursday**

Tuesday – Must notify on previous **Friday**

Wednesday - Must notify on previous **Monday**

Thursday - Must notify on previous **Tuesday**

Friday - Must notify on previous **Wednesday**

Multiple short notice cancellations may result in full payment to hold future appointments

Doctor's and Hygienist's time plus preparation of an operatory room are reserved especially for you when reserving an appointment. Post cards are sent 3 weeks out from date made for hygiene appointments, and calls are made as courtesy. Patients are responsible for appointments that are scheduled.

It is the intention of this practice to provide the highest quality dental care in an atmosphere of mutual comfort and understanding.